

MULTI YEAR ACCESSIBILITY PLAN

2019 - 2024

Accessibility for Ontarians with Disabilities Act

University Health Network (UHN) is committed to providing a respectful, accessible and inclusive environment for all patients, employees and visitors. We are committed to meeting the standards outlined in the Province's Accessibility for Ontarians with Disabilities Act.

Accordingly, UHN will evolve its policies and procedures in compliance with the Act and its standards for customer service, employment, transportation, environment, and information and communication.

Guided by our respect for human dignity and the core principles of the Act, including independence, integration and equal opportunity, our goal is to progressively work to eliminate barriers to the goods, services and employment opportunities provided by UHN.

Kevin Smith

President and CEO

University Health Network

May 2018

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University Health Network

The UHN has grown out of a series of mergers between our current hospitals in and around the Greater Toronto Area. The history of UHN includes:

- 1986 Toronto Western Hospital merged with the Toronto General Hospital becoming the Toronto Western Division and the Toronto General Division of the Toronto Hospital.
- 1998 Toronto Hospital was amalgamated with the Ontario Cancer Institute/Princess Margaret Hospital.
- April 1999 the name was officially changed to the University Health Network.
- July 2011 UHN integrated with the Toronto Rehabilitation Institute.
- February 2014 Altum Health, a division of the University Health Network moved to Krembil Discovery Tower.
- January 2016 UHN integrated with the Michener Institute, now called the Michener Institute of Education at UHN providing opportunity for students in a variety of health professions who will be the future of healthcare in this province.

UHN Locations

1. Princess Margaret Hospital: 610 University Avenue, Toronto ON M5G 2M9

2. Toronto General Hospital: 200 Elizabeth Street Toronto On M5G 2C4

Self-Care Dialysis Unit (SCDU): Sheppard Centre 4881 Yonge St., Suite 200 Willowdale, ON M2N 5X3

Self-Care Dialysis Unit (SCDU II): 90 Burnhamthorpe Road West, Suite 208 Mississauga, ON L5B 3C3

3. Toronto Rehab Institute:

- a) University Centre – Geriatric Rehab, Neuro Rehab: 550 University Ave. Toronto, ON M5G 2A2
- b) E.W. Bickle Centre for Complex Continuing Care: 130 Dunn Ave. Toronto, ON M6K 2R7
- c) Lyndhurst Centre – Spinal Cord Rehab: 520 Sutherland Drive Toronto, ON M4G 3V9
- d) Rumsey Outpatient Neuro Rehab: 345 Rumsey Road Toronto, ON M4G 1R7
- e) Rumsey Outpatient Cardiac Rehab and Secondary Prevention: 347 Rumsey Road Toronto, ON M4G 1R7
- f) Dotsa Bitove Wellness Academy: 1929 Bayview Avenue, Unit G30, East York, ON M4G 3E8
- g) Lakeside Long Term Care: 150 Dunn Avenue Toronto, ON M6K 2R6

4. Toronto Western Hospital: 399 Bathurst St, Toronto, ON M5T 2S8 Canada

Withdrawal Management

- a) Woman's Own Withdrawal Management Centre: 892 Dundas St W Toronto, ON M6J 1W1
- b) Ossington Men's Withdrawal Management Centre: 16 Ossington Avenue, Toronto, ON, M6J 2Y7

More information about UHN locations and services can be found at www.uhn.ca

5. The Michener Institute of Education at UHN: 222 St. Patrick Street Toronto, ON M5T 1V4

More information about The Michener Institute of Education at UHN can be found at <https://www.uhn.ca/Education/>

6. Altum Health clinic locations:

- a) Ajax: 235 Salem Road, Unit 10 Ajax, ON L1Z 0B1
- b) Barrie: 11 Lakeside Terrace, Suite 502 Barrie, ON L4M 0H9
- c) Brampton: 10545 Bramalea Road, Unit 1-4 Brampton, ON L6R 3P4
- d) Cambridge: 745 Coronation Boulevard, Suite 101 Cambridge ON N1R 0B6
- e) Hamilton Centennial: 516 Centennial Pkwy, N #1 Hamilton, ON L8E 0G2 Canada
- f) Hamilton Queensdale: 688 Queensdale Avenue East Hamilton, ON L8V 1M1
- g) Mississauga: 2 Robert Speck Pkwy, Suite 110, Mississauga, ON L4Z 1H8 Canada
- h) Oakville: 519 Dundas St W, Unit 6/7 Oakville, ON, L6M 1L9
- i) Scarborough: 2901 Sheppard Ave E. Suite 301 Scarborough, ON M1T 3J3
- j) Toronto Outpatient Services: 399 Bathurst St, 4th Floor Krembil Discovery Tower Toronto, ON M5T 2S8
- k) Vaughan: 8707 Dufferin Street, Unit 14/15 Thornhill, ON L4J 0A2

More information about Altum Health locations and services can be found at <https://www.altumhealth.com/>

Definitions

Accessible Formats:

May include, but are not limited to, large print, recorded audio and electronic formats, braille and other formats usable by persons with disabilities.

Source: Accessibility for Ontarians with Disabilities Act, 2005, S.O, 2005, c.11

Barrier:

Anything that prevents a person with a disability from fully participating in all aspects of society because of his or her disability”.

Source: Accessibility for Ontarians with Disabilities Act, 2005, S.O, 2005, c.11

Disability:

1. Any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device,
2. A condition of mental impairment or a developmental disability,
3. A learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language,
4. A mental disorder, or
5. An injury or disability for which benefits were claimed or received under the insurance plan established under the *Workplace Safety and Insurance Act, 1997*.

Source: Ontario Human Rights Code, R.S.O.1990, c. H.19

Aim and Objectives of UHN's Accessibility Plan

- Support UHN to make improvements in meeting the requirements of the Accessibility for Ontarians with Disabilities Act (AODA 2005) in continued compliance with the Customer Service and Integrated Accessibility Regulated Standards (Employment, Information and Communication and Transportation).
- Identify how UHN will achieve the removal of barriers for Persons with Disabilities who access services, provide service, work, learn, and volunteer at UHN.
- Align with UHN's primary value, "the needs of patients come first"
- Integrate the principles of inclusion, diversity and equity with accessibility planning to ensure that the identities, realities and needs of Persons with Disabilities, are accommodated in a manner that is Person-centered, respectful, supports the dignity and independence of the individual.
- Ensure that education, training, policy, procedure and practice promote inclusion and learning to eliminate physical, informational, technological, attitudinal and policy barriers.

Accessibility at UHN

- Persons with Disabilities can expect to receive, experience service and treatment in the matter in a manner that takes their disability, identity and individual needs into consideration
- Persons with Disabilities can physically access the interior and exterior premises
- Persons with disabilities who work, seeking work, provide service, learn and volunteer at UHN are able to participate fully and experience equal opportunity in the environment.
- Information and communication are available in accessible formats to all persons accessing services at UHN.
- All persons including Persons with Disabilities are able to provide feedback including compliments and complaints based on their experience related to issues of accessibility.

Approach to Engagement

The 2019 to 2024 accessibility multiyear plan approach to engagement includes the perspectives and insights of Patients, Families, Employees, Learners, Physicians, Research, Visitors and Volunteers. This approach includes feedback to support UHN's accessibility planning strategy;

a) Inclusion, Diversity and Equity

An inclusive approach to UHN's accessibility planning ensures that the realities of the lived experience of Persons with Disabilities informs the work of the AAC. The recognition of the diverse identities (i.e. economic status, gender identity, language, literacy and race to name a few) of Patients, Families, Employees, Learners, Physicians, Research, Visitors and Volunteers provides an appropriate cultural context to include diverse perspectives.

b) Data

The data from departments including, Patient Relations, Diversity and Mediation Services, FM PRO, Occupational Health and Safety Services and Security inform the AAC on trends or patterns about existing barriers to accessibility at UHN.

The Accessibility Advisory Council (AAC)

The AAC consists of a broad representation of Employees, Interns, Patient Partners, Leaders and reports to the Senior Vice President Human Resources. The AAC reflects the perspectives, beliefs and insights from Patients, Learners and Staff who self-identify as a Person with a Disability. The AAC is accountable to guide, advise and make recommendations to advance accessibility at UHN.

The activities of the AAC include managing the accessibility@uhn.ca email, partnering with departments including: Patient Experience, Patient Relations, Security, Infection Prevention and Control, Occupational Health and Safety, and FM PRO and Human Resources. The AAC is governed by its terms of reference and publicly posts its minutes which can be found at.

https://www.uhn.ca/corporate/AboutUHN/Accessibility/aoda/Pages/AODA_committee_minutes.aspx

The AAC membership list is available at Appendix A.

2019 to 2024 Accessibility Multiyear Plan

The 2019 to 2024 accessibility multiyear plan is based on feedback from patients, families, employees, physicians, researchers, learners and volunteers. The plan identifies the actions taken and progress to address accessibility in accordance with the requirements of the AODA.

- Policies
- Plan
- Procurement
- Self-Serve Kiosks
- Training
- Information and Communication
- Employment
- Accessible Websites and Web Content
- Design of Public Spaces/Built Environment
- Transportation

The multiyear plan is available at Appendix B.

Provincial Health Care Accessibility Standards in Development

In March 2017 the Province commenced work to expand the current AODA to develop accessibility standards specific to Health Care and Education. As a result, the Health Care Standard Development Committee was struck to develop the proposed accessibility standards to be submitted to the Minister to be considered for adoption by regulation.

The work of the Health Care Standard Development Committee is to make recommendations to address health care accessibility barriers, within the hospital setting. UHN's Chair, Accessibility was invited to participate in the Health Care Standards Development Committee.

The Health Care Standard Development Committee minutes can be found at <https://www.ontario.ca/page/standards-development-committee-meeting-minutes#section-3>

Monitoring

The Accessibility Advisory Committee (AAC) meets monthly to monitor progress of the planning activities related to accessibility deliverables under the AODA and review feedback received from all sources about accessibility at UHN. As the AAC reviews progress on all aspects of under the AODA the members may request additional information if needed, provide recommendations and escalate issues to address any barrier to accessibility.

Communication of the Plan

The UHN multi year accessibility plan is available on the internal and external websites. The plan will be readily available upon request in accessible format including hard copy and large print. Additional formats may be available based on the individual merit of the request.

We are committed to providing equal treatment and opportunity and strive to ensure that Persons with Disabilities access UHN's goods, facilities, programs and services. We welcome your support and invite your comments as we strive to make continual improvements with your input, insights and feedback at accessibility@uhn.ca.

Appendix A: 2019 - 2024 Accessibility Plan

AODA Requirement	Plan	Responsibility	Status
<p>S. 3(1) Policies Develop and maintain policies governing how UHN will achieve accessibility. The policies are publicly posted and available in an accessible format upon request.</p>	<ul style="list-style-type: none"> • AODA policies established since 2009 • CEO Commitment Statement • Review and update AODA polices • Update AAC Terms of Reference • Plans available in accessible format upon request 	<ul style="list-style-type: none"> • Accessibility Advisory Council 	Ongoing
<p>S. 4 Plan Develop a multiyear accessibility plan, outlining strategies to prevent and remove barriers to accessibility. Maintain accessibility plans.</p>	<ul style="list-style-type: none"> • Accessibility survey conducted • Specialty departments consulted • Internal and external stakeholders engaged in the accessibility planning. 	<ul style="list-style-type: none"> • Accessibility Advisory Council 	Ongoing
<p>S. 5(1) Procurement When procuring goods, services and facilities on behalf of UHN every consideration to incorporate accessibility criteria as required by the AODA. Incorporate accessibility criteria and features when procuring or acquiring goods, services and facilities unless it is not practicable to do so.</p>	<ul style="list-style-type: none"> • The AAC to review the accessibility criteria when procuring or acquiring goods, services and facilities. • Where Procurement determines it is impractical to incorporate accessibility criteria in the procurement process, a written explanation for the exemption will be provided to the AAC. 	<ul style="list-style-type: none"> • Procurement Team • Accessibility Advisory Council 	Ongoing

<p>S.6 Self-Serve Kiosks Accessibility features are incorporated when designing, procuring or acquiring self-service kiosks. “kiosk” means an interactive electronic terminal, including a point-of-sale device, intended for public use that allows users to access one or more services or products or both.</p>	<ul style="list-style-type: none"> • Define self-service kiosk within the context of hospitals. • The AAC to request a status update of the current kiosks at UHN. • As required the AAC to provide input in the location of future self-serve kiosks 	<ul style="list-style-type: none"> • Procurement Team • Accessibility Advisory Council 	<p>Ongoing</p>
<p>S.7 Training Ensure that training is provided on the requirements of the accessibility standards referred to in this Regulation and on the Human Rights Code as it pertains to persons with disabilities to employees, volunteers and persons who provide goods, services or facilities on behalf UHN.</p>	<ul style="list-style-type: none"> • Review and revise UHN training programs as required • Update training programs to reflect changes to policy • Refresh training on attitudinal barriers, Civility and Respect, service animals, assistive devices and communication. • The AODA training is a mandatory required learning • The Learning Management System electronically tracks the completion of the AODA training • Records are maintained and alerts sent to the department Leadership where the course has not been completed • Remedial priority training is delivered to departments where complaints and/or trends identify a need for training. 	<p>Human Resources is responsible for:</p> <ul style="list-style-type: none"> • Orientation • E-Learning • In-class • Volunteers • Physicians • Research • Third Party • Awareness • Remedial training • Tracking and maintenance of training records 	<p>Ongoing</p>

<p>Information and Communication</p> <p>S. 11 Feedback UHN is committed to providing feedback processes that are accessible to persons with disabilities and provide information in accessible formats upon request.</p> <p>S.12(1) Accessible Formats and Communication Supports UHN upon request provide will arrange to provide accessible formats and communication supports for persons with disabilities.</p> <p>S. 13(1) Emergency Procedure, Plans or Public Safety Information UHN is committed to providing emergency procedures, plans or public safety information available in an accessible format or with appropriate communication supports, as soon as practicable, upon request.</p>	<ul style="list-style-type: none"> • Contact information including e-mail and a phone number is posted on the external and internal accessibility webpage. • The AAC Leads respond to all feedback, including triaging and escalating issues as required 	<ul style="list-style-type: none"> •Accessibility Advisory Council 	Completed
	<ul style="list-style-type: none"> • Interpretation and Translation services provide resources to convey feedback services including plain language guidance 	<ul style="list-style-type: none"> •Leadership •Patient Education 	Ongoing
	<ul style="list-style-type: none"> • Standardize PDF Documents to ensure that posted documents adhere to accessibility guidelines 	<ul style="list-style-type: none"> •Public Affairs 	In Progress
	<ul style="list-style-type: none"> • Printed Material to incorporate the CNIB Clear Print Guidelines as required. 	<ul style="list-style-type: none"> •Public Affairs •Patient Education 	Initiating
	<ul style="list-style-type: none"> • Information is available online, posted across UHN in highly conspicuous areas and available in accessible format upon request. 	<ul style="list-style-type: none"> •Emergency Preparedness •Accessibility Advisory Council 	Ongoing

<p>S.14(1) Accessible Websites and Web Content UHN is required to meet the criteria for accessibility.</p>	<ul style="list-style-type: none"> • The requirement for the websites and web content to conform with the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, initially at Level A and increasing to Level AA, have been applied to the intranet and extranet in accordance with the AODA where practicable. 	<ul style="list-style-type: none"> •Public Affairs 	<p>Ongoing</p>
<p>S.20 - 32 Employment UHN is committed to providing equal opportunity within a safe and respectful environment for Persons with Disabilities. The Employment Standard sets out accessibility requirements to ensure that all phases of the employment cycle including; recruitment, the selection process, notice to successful applicants, informing employees of supports, accessible communication supports for employees, individualized workplace emergency response information, individual accommodation plans, return to work process, performance management, career development and career advancement are followed to support Persons with Disabilities.</p>	<ul style="list-style-type: none"> • Finalize accommodation policy • Review and update employment related policies including individualized emergency plans for People with Disabilities • Interpret information related to the reported experience of People with Disabilities gathered from the Employee Equity survey, Employee complaints, grievances and exit interviews 	<ul style="list-style-type: none"> •Diversity and Mediation Services •Accessibility Advisory Council •Human Resources 	<p>In Progress</p> <p>Ongoing</p> <p>Ongoing</p>

<p>S.76 (1) Transportation UHN is not primarily in the business of transportation, but provides transportation services, and provide accessible vehicles or equivalent services upon request.</p>	<ul style="list-style-type: none"> • UHN offers a daily shuttle bus service that runs between Toronto General and Toronto Western Hospital. The shuttle service runs between 6:30AM - 7:35PM weekdays and is not available on weekends and statutory holidays. • The shuttle is used by employees, students and members of the public. • There are no eligibility requirements to access the shuttle service. • A Person with a Disability who is unable to use the shuttle service is encouraged to speak with their Health Care Provider about equivalent transportation service. 	<ul style="list-style-type: none"> •Heath Care Team •Patient Relations 	
<p>S. 80.2(1) Design of Public Spaces. The Design of Public Spaces applies to newly constructed or redeveloped public spaces. UHN is required to ensure that that newly constructed, renovated or redeveloped spaces are accessible, and the multi-year accessibility plan outlines how accessibility will be met, except where not practicable to do so.</p>	<ul style="list-style-type: none"> • Escalation Process: <ul style="list-style-type: none"> a) to raise/escalate concerns b) ensure continued involvement in Audits c) develop Accessibility Standards and Guidelines to inform design d) streamline Communication e) ensure alignment with the AODA 	<ul style="list-style-type: none"> •FM - PRO •Accessibility Advisory Council 	Initiated October 2019
<p>The areas covered by the standard:</p> <ul style="list-style-type: none"> • Outdoor public-use eating areas 	<ul style="list-style-type: none"> • Master Planning strategy to schedule major renovation, redevelopment and construction projects 	<ul style="list-style-type: none"> •FM - PRO 	In Progress
	<ul style="list-style-type: none"> • Identify and escalate priority areas requiring accessible updates received through the feedback process 	<ul style="list-style-type: none"> • FM- PRO • Accessibility Advisory Council 	In Progress

<p>The areas covered by the standard:</p> <ul style="list-style-type: none"> • Outdoor public-use eating areas • Outdoor play spaces • Exterior paths of travel (sidewalks, ramps) • Accessible parking spaces • Obtaining service-related elements (service counters, fixed queuing guides, seating and waiting areas) • Maintenance planning including emergency procedures to address temporary disruption to service affecting accessible services and facilities. 	<ul style="list-style-type: none"> • UHN has conducted numerous renovation and development projects of which 77 feature accessibility improvements. <p>Accessibility improvements are listed at Appendix C</p>	<ul style="list-style-type: none"> • FM- PRO 	
	<ul style="list-style-type: none"> • Ensure compatibility between the renovation and redevelopment projects and AAC 	<ul style="list-style-type: none"> • FM- PRO • Accessibility Advisory Council 	Ongoing
	<ul style="list-style-type: none"> • Ensure that accessibility is formally integrated in the early stages of the planning/design of renovations of existing facilities 	<ul style="list-style-type: none"> • FM- PRO • Accessibility Advisory Council 	Commence 2020
	<ul style="list-style-type: none"> • Conduct audit of washroom and entrances on main floor of TG and TW 	<ul style="list-style-type: none"> • FM- PRO 	In Progress
	<ul style="list-style-type: none"> • Update signage and wayfinding to ensure simplified and harmonized navigation process that takes accessibility into consideration 	<ul style="list-style-type: none"> • FM- PRO • UHN Wayfinding Committee • Accessibility Advisory Council 	In progress
	<ul style="list-style-type: none"> • Ensure that the accessibility perspective is integrated in the renovation, redevelopment and design of public space including: furniture, colour, surfaces and finishes. 	<ul style="list-style-type: none"> • Accessibility Advisory Council 	Ongoing

Appendix B: Accessibility Committee

This plan was created by UHN’s Accessibility Advisory Committee and reflects the perspectives, beliefs and insights from Patients, Learners and Staff who self-identify as a Person with a Disability. An accessibility survey was conducted, specialty departments have been consulted, external community groups engaged in the accessibility planning to ensure a Person-Centered Care approach that regards the Person with a Disability right to dignity, independence and respect.

Member	Department
Lesley Abad	Interpretation & Translation, TWH
Dianne Barham (Co-Chair)	Staffing Solutions, TGH
Erin Culhane	Patient Education and Engagement, UHN
Millie Dolanjski	UHN Patient Partner
Darlene Doyle (Admin Support)	Human Resources, UHN
Jennifer Haines (Admin Support)	Facilities Management & Building Operations, UHN
Katie Harris	UHN Patient Partner
Ilana Kirsh	Patient Relations, TGH
Camila Lima	Facilities Management & Building Operations, UHN
Emma Pavlov (Executive Sponsor)	Human Resources, Executive Vice President UHN
Paul Martin	Michener, Facilities
Lakshmi Matmari	Physiotherapy, TWH
Ellen Rosenberg	Public Affairs & Communications, UHN
Amy Spear	OT, Lifespan Program, TRI
Chris Stigas	UHN Patient Partner
Tim Tripp (Co-Chair)	Library & Information Services, TGH
Jacqueline Silvera (Chair)	Human Resources, Diversity and Mediation Services UHN

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

TGH	OP Pharmacy Automatic		Operating	Redevelopment
PM	PMH Building Restoration	Replaced the entrance steps to 620 University	UHN Capital	Redevelopment
TWH	TWH 6FP 103 Refresh Elevator		Operating	Planning & Integration
PM	Modernization - 610 620		FCAP	Redevelopment
TGH	PMCC Cardiac Upgrades		Foundations	Redevelopment
TWH	TW Door Operator Installation		Operating	Redevelopment
TGH	TTC Path from MaRS Seating and Intercom		Operating	Redevelopment
TRI	Panorex Xray Machine Install		Operating	Redevelopment
PM	PMST - OPG Floor 6 & 7		UHN Capital	Redevelopment
TWH	TWH Main-Mclaughlin R		UHN Capital	Redevelopment
TGH	Radiopharmacy Relocation		UHN Capital	Redevelopment
TWH	Krembil AODA		UHN Capital	Redevelopment
TWH	TWH Shower Rm Improv.		UHN Capital	Redevelopment
TWH	TW/TG Bicycle Compressed Air		Foundations	Redevelopment
TWH	Helliwell Library 1314T50013 BC		Foundations	Redevelopment
TRI	Patient Shower Repairs		FCAP	Redevelopment
TWH	TWH Shower Room Impr		UHN Capital	Redevelopment
TWH	TWH Spinal Cord Injury Clinic		Foundations	Redevelopment
TWH	Modernize Fell Wing Elevators		FCAP	Redevelopment
TWH	Fell - OR 6 Renovations		Foundations	Redevelopment

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

TWH	TWH Information Kiosk		UHN Capital	Redevelopment
TWH	Krembil Discovery Centre	Signage/ way finding RFP & Space Allocation	Research Grant	Research
UHN	Fehlings CFI 32361	Item #1: SCIRU Research Assessment Lab	Research Grant	Research
TWH	KDT Phone Installation/Repair	Installation of new phones in KDT service elevator lobbies on 5,7 & 8 as well as repair of phones in ARC.	Research Grant	Research
TWH	Krembil Amb Clinic Reception AODA Refit	Krembil new Ambulatory Clinic Reception to AODA Refit	UHN Capital	Redevelopment
PM	PMC/OPG Tunnel Design	design by architect and M&E consultants for bridge connection btwn PMC Campus and OPG building	UHN Capital	Redevelopment
PM	Urgent Care Clinic Signage Update	Clinic has changed names from REACH Clinic to Urgent Care Clinic	Operating	Planning & Integration
TGH	Centre for Mental Health Signage	Update directory signage from Outpatient Psychiatry to Centre for Mental Health	Operating	Planning & Integration
TGH	Medical Affairs Signage	Update 1 Room Identifier with Current Role	Operating	Planning & Integration
UHN	Patient & Family Library Name Change	Update all signage and wayfinding for the patient libraries to Patient & Caregiver Library	Operating	Planning & Integration
TGH	Fatima Sheriff Office Signage	Change name plate for Fatima Sheriff, Senior Director, Chief Strategy Officer	Operating	Planning & Integration
TGH	Gerrard Building Doors Replacement	Phase 1 - determine best replacement door alternative to provide construction budget		Planning & Integration
TWH	TWH KDT Washroom Ceiling Lift and Support Bar Installation	Install equipment as part of a staff accommodation request	Operating	Planning & Integration

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

UHN	Entrance replacement signage	Signage to re-identify all entrances to all facilities & also add instruction signage for doors		Planning & Integration
TWH	TWH Medical Education & Library	Relocate Medical Education from Midwest and consolidate Western Health Sciences Hospital Library in West Wing	UHN Capital	Planning & Integration
TGH	JDMI Relocation 2LuCliff	Relocation of 2DMI from 6LuCliff to 2LuCliff	UHN Capital	Planning & Integration
UHN	UHN Education On-Call Room Project	Develop standards and upgrade on-call rooms before Nov 2020 accreditation.	UHN Capital	Planning & Integration
UHN	UHN Furniture Replacement	Replacement of damaged furniture in staff lounges and public areas of the health Centre	UHN Capital	Planning & Integration
TRI	TRI Rumsey Bathroom Refresh	To refresh space to ensure user privacy when door opens and to update amenities	Operating	Planning & Integration
TGH	RAZ Expansion	Decanting, renovation of existing space to accommodate expansion of RAZ	Foundations	Planning & Integration
TRI	Hillcrest Pavement Replacement	Pavement replacement	UHN Capital	Redevelopment
UHN	UHN Central Pharmacy Consolidation	Renovation and relocation of existing pharmacies in TGH and TWH.	UHN Capital	Planning & Integration
TRI	Paving - Lyndhurst/Rumsey	Paving replacement	UHN Capital	Redevelopment
TGH	TGH Elizabeth Landscaping	Redevelop of landscaping impacted by diesel generator construction	UHN Capital	Planning & Integration
TGH	TGH Emergency Department	Renovations for TGH-ER staff and changes to space use in TGH-ER	UHN Capital	Redevelopment
TWH	Surgical Services Redevelopment	Renovation of existing space for OR modernization, new iOR,	MOH	Planning & Integration

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

		POCU/PACU, Level II Critical Care, and Inpatient Unit.		
TGH	PMCC TGH Cath Lab Construction	Addition of two new Cath Labs to existing suite in 2 Eaton Building including renovation of the recovery bays, administration areas and support services that include new AHU, Chiller, and electrical distribution	"Foundations UHN Capital"	Redevelopment
UHN	UHN Vinyl Wayfinding	Update the existing wayfinding at TGH and implement new standard to help guide patients to proper elevators	Operating	Planning & Integration
MaRS	MaRS Phase 2 Transplant	admin-type fit-out	Foundations	Planning & Integration
TRI	Hillcrest Centre Renovations	Manage Prime Consultant Contract	MOH	Planning & Integration
MaRS	MaRS UHN Bridge	2-storey pedestrian bridge connecting MaRS to TGH	UHN Capital	Planning & Integration
TRI	Renew Sinai Chargebacks	Coordination of Sinai Health System Redevelopment Project's impact on the University Centre	Mount Sinai	Redevelopment
TRI	BC Elevator Modernization	Modernization of 4 passenger elevators and 2 service elevators	"MOHLTC FCAP"	Redevelopment
TGH	DR Fleet Replacement	Remove existing equipment, renovate existing two x-ray rooms at TGH. This project is multi- phased across all UHN Sites for a total of eight locations.	Special F - MI CAP	Redevelopment
PM	DR Fleet Replacement	Remove existing equipment, renovate existing x-ray room at PMH. This project is multi- phased across all UHN Sites for a total of eight locations.	Special F - MI CAP	Redevelopment

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

TWH	DR Fleet Replacement	Remove existing equipment, renovate existing four x-ray rooms at TWH. This project is multi-phased across all UHN Sites for a total of eight locations.	Special F - MI CAP	Redevelopment
TRI	DR Fleet Replacement	Remove existing equipment, renovate existing x-ray room at TRI. This project is multi-phased across all UHN Sites for a total of eight locations.	Special F - MI CAP	Redevelopment
TWH	MRI Replacement	Replace existing 1.5T GE MRIs with new Siemens MRIs, and create new 3.0T MRI as part of a consolidated MRI suite.	Foundations	Redevelopment
TRI	TRI UC Elevator Con	Upgrade controllers and cars on elevators 1-4	UHN Capital	Redevelopment
MaRS	SCT Lab	lab fit-out on MaRS level 8	UHN Capital	Planning & Integration
TWH	ED Master Plan Implementation	Design Expansion of TW ED as per Master Plan Refresh 2014	UHN Capital	Redevelopment
TGH	TGH HPB Cancer Centre Hub	Creation of an HPB Admin & Innovative and Collaborative space at TGH while keeping the clinical portion at PMH.	Foundations	Planning & Integration
PM	PMST Main Floor Renovation	Construction - Schedule and Change Management	"UHN Capital Foundations"	Redevelopment
TRI	Bickle Infrastructure	Interior renovations on in-patient units, S2, S3, S4, S5, N5, N4, N2 and L1. Asbestos and mould remediation. Exterior envelope cladding and canopy replacement.	"MOH UHN Capital"	Redevelopment
MaRS	Lab Medicine/ SCT MaRS Fit-Out	lab fit-out on MaRS level 8	UHN Capital	Planning & Integration
PM	PMST Clinics and Decanting	Decanting of 8th Floor of 620 University.	UHN Capital	Redevelopment

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

UHN	UHN Wayfinding	RFP for a consultant to do a strategic plan, audit sites and implement some of that plan	UHN Capital	Planning & Integration
TRI	Lyndhurst Patient Amenities	Renovations of patient rooms and washrooms and updating the look of the inpatient units.	UHN Capital	Redevelopment
TGH	ENT & Hematology	renovate area to move Hematology into, creating vacancy on 8NU for ENT expansion	UHN Capital	Redevelopment
TWH	TWH 6MP308 Furniture	Replace existing furniture in meeting room - 6MP308.	Operating	Planning & Integration
TGH	PMB Medical Imaging Signage	Wayfinding issues raised at Safety Huddle.		Planning & Integration
UHN	PMH + TGH Techna Signage	TECHNA signage in front of or by the 8th floor Imaged Guided Lab. For RFE 4th, incorporate TECHNA logo with Centre for Global eHealth also add TECHNA logo into existing signage.		Planning & Integration
PM	PMH Medical Imaging 3rd Floor Signage Review	Review existing signage & explore options for floor directional stickers		Planning & Integration
TGH	ED RAZ Expansion	Temporary signage and other items for RAZ		Planning & Integration
TGH	10NU Vinyl Wayfinding Floor Signage	Add vinyl wayfinding decals to signify exit		Planning & Integration
TGH	CFI 33377 Jaffray, David (IF)	Item #1: Renovations	Research Grant	Research
TWH	CFI 35923 Popovic, Milos (IF)	CW##### - Item 11, 12 - 0.5T MRI Point of Care System and Warranty	Research Grant	Research
PM	PMST Clinics	Relocation of Gyne from main floor to 5th to allow expansion and renovation of main floor	"UHN Capital Foundations Operating"	Redevelopment

APPENDIX C - ACCESSIBLE RENOVATION/REDEVELOPMENT PROJECTS

PM	PMST Staff Amenities	New space for staff lounge, gym, relocation of Occ Health and HR departments	"UHN Capital Foundations Operating"	Redevelopment
PM	14C Inpatient Unit	New Stem Cell Transplant Inpatient Unit	"MOH UHN Capital"	Redevelopment
PM	10th Floor Inpatient Pharmacy	To provide medications for Stem Cell patients	"MOH UHN Capital"	Redevelopment